

Dear Customer

Keeping your Data safe

A change in data protection law will take place soon. As protecting your data has always been a priority for us, we thought we would take this opportunity to tell you how we will be handling your data going forward.

How do we protect it?

We look after your personal information at all times by using appropriate security and technical controls. Anyone who works with us handling your data has to comply with strict standards of European data protection law. All people are trained to respect your data.

How long will we hold it?

We are obliged by law to hold your account information (such as your name, address and transaction details) for six years.

What do we hold?

We will only hold information that we need in order to provide you with the services you receive from us, such as name, address and contact details. You can ask us at any time what information we hold about you, just contact us at the address below.

Who will we give it to?

We will not sell or distribute your personal information to anyone. We will only pass your information to our contracted suppliers where they are making a delivery to you on our behalf.

I want to know more;

Please contact us if you would like any of the following; what information is being processed; a copy of information that is being processed; correction of information being processed; deletion of information held on you (commonly known as the right to be forgotten).

How can I contact you?

- mail@framtrade.co.uk
- Telephone - 01728 723723
- Write to us at Framtrade Limited, Station Road, Framlingham, Suffolk, IP13 9EE

We look forward to continuing to provide our services to you in the future

Yours faithfully

Gary Pleasance
Managing Director